



Superintendent's Office
Scioto County Board of
Developmental Disabilities

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2016 Strategic Plan Progress Report

A Message from the Superintendent:

The 2013-2016 Strategic Plan is now complete. This progress report provides our stakeholders with a snapshot of the implementation progress during the year. Thank you for your attention.

— Julie Monroe

Goals and Updates

Goal 1: Promote a Customer-Focused and Person-Centered Culture

Our program continually strives to promote individualized person-centered services to individuals served, as well as provide excellent customer service to everyone we interact with. This requires a commitment to ongoing training and education so that we are able to provide quality services that lead to positive outcomes.

- Good Life training was provided across the organization and to entities the Board contracts with to provide services. Good Life teaches staff how to assist others in achieving their potential, and how to provide person-centered and customer-focused services. The training sessions have gone a long way in pushing our organization in the right direction of empowering those we serve and helping them discover their inner voice.
- The SSA Director, SSA Team Leader, 2 SSAs and ADS staff participated in an advanced Person Centered Planning curriculum with Jean Toler (DODD Contractor) over the course of four days in 2016. We developed an opportunity for training for transition-age youth and their families specifically from this curriculum.
- The SSA Department continues to fine tune the assessment process to ensure that we are determining what is important to the individual. This leads to thinking outside the box so that goals/dreams of the individual are met — a key concept in person-centered planning.
- SSAs attended DODD sponsored webinar on Trauma Informed Care in April.
- Trauma Informed Care was presented at the all-staff in-service training in the fall.
- Curriculum materials were distributed for teachers to use preparing students for practicing Lock Down and Evacuation Drills.
- Professional development for school staff occurred in August on using curriculum to the fullest extent during the 2016-17 school year.
- Social stories were distributed for teachers to use with specific students. Behavior support assistance led to positive student outcomes. All students attended field trips during this time.

OUR MISSION: Together, we build meaningful lives.

- School staff participated in Good Life training in March. Positive behavior support process training and implementation continues to move forward.

Goal 2: Employ creative solutions to maximize revenue while providing quality services to those who receive services

The Service and Support Administration Department (SSA) was proactive in helping individuals, families, and providers in understanding the services available to them. Many strides were also made in assisting individuals in obtaining competitive employment and community participation. Examples include:

- The SSA Director participated in a state group to advocate for a hold on Ohio Home Care Waiver disenrollments.
- The SSA Department assured there was significant communication with individual and agency providers to assist in provider certification, and in learning more about another funding source, Adult Family Living.
- There were 18 successful community employment closures through the Bridges to Transition Program, and 14 through the Employment First Initiative.
- SSAs met with individuals and families during team meetings to follow up and educate on TDD Transition and Adult Family Living and Adult Foster Care provider certifications.
- A capital improvement plan for all buildings utilized by the organization was developed and implemented.
- The Board voted at the March meeting to discontinue preschool services due to lack of enrollment. Other services in early childhood were expanded from age three through age six.

Goal 3: Increase collaboration within the county's DD system.

We value collaboration and believe more is accomplished when we learn from each other. All leadership team members belong to either local or statewide committees, groups, and boards where collaboration can take place. We meet regularly with independent and agency providers, as well as take every opportunity to connect with stakeholders in the community.

- Adult Services Director attends the Provider Support Group regularly regarding privatization of Adult Day Services.
- SSA Director is a participating as member of statewide and regional SSA groups, as well as local Elder Abuse Task Force.
- Superintendent will be participating as member of statewide SSA group in 2017 and currently participates in several other local and state groups.
- SSA department has provided support and technical assistance to providers and families re: provider certification, transition to I/O.
- Monthly meetings and trainings are offered to providers.

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Goal 4: Support individuals and families in becoming Self-Advocates

Self-advocacy is something highly valued by the Scioto County Board of DD. Individuals are assisted in participating in self-advocacy programs and activities. Examples include:

- Project STIR classes are offered regularly and a class graduated in 2016.
- STAR, Inc. continued to employ a self-advocacy specialist.
- The SSA department educates individuals and stakeholders about the importance of self-advocacy.
- STAR, Inc. Self-Advocacy Specialist Bill Adams writes a regular monthly column for the *Portsmouth Daily Times*.

Goal 5: Educate the public about how we accomplish our Mission and manage our resources

The Scioto County Board of DD provided stakeholders and the community several opportunities to learn more about the how we carry out our Mission. We continue to have a high community presence through various community activities and community relations efforts. We are represented monthly on a local talk radio station and have regular publications in local newspapers. Several staff are involved in community clubs and committees. We also act on every opportunity to participate in cross-training opportunities with other agencies. Efforts include:

- Several programs participate in student volunteer programs such as teacher education, OT/PT, etc.
- Events such as Fall-O-Ween and others bring the community to our sites.
- Staff participate in events such as the River Days Parade, the Scioto County Fair (where we have a booth every year), and other community events.
- The Facebook page is used for announcements, photos, and a way to communicate efficiently and in a timely manner with our stakeholders.
- STAR Adult Services continues to promote volunteerism in the community through the !MPACT Club. !MPACT totaled 4,030 hours with 100 individuals.

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